



## **AUCHENHEGLISH LODGES - OUR COMMITMENT TO OUR GUESTS.**

To demonstrate our commitment to all our visitors, we have further enhanced our cleaning practices & procedures.

### **PROCEDURES**

- ✓ The property is cleaned after every departure completely throughout using a Karcher Steam Cleaner of the highest quality and strength.
- ✓ All cleaning staff will always be wearing relevant PPE
- ✓ All high touch areas will be wiped with disinfectant
- ✓ Extended hours of cleaning practices in place.

### **Benefits of Steam Cleaning Premises.**

1. Steam cleaning is a safer and eco-friendly alternative.
2. Steam cleaning effectively trades heat/temperature for chemicals without sacrificing strength.
3. Steam cleaning **instantly** kills bacteria and viruses 99.999%

### **Check in times**

Our entry time to the property has been extended (except by arrangement) to 4 pm to ensure the cleaning is of the highest standard.

### **Entry to property**

Our check in is contactless other than entering a code in a keypad to access the key to the property. This will also be sterilised before use.

### **Departure from property**

- ✓ Departure time will remain at 10.00 am. It is important this is adhered to.
- ✓ We will kindly ask all guests to strip their own beds and place the contents into a labelled bag.
- ✓ We will kindly ask that used dishes will be placed in the dishwasher and switched on before leaving.
- ✓ We kindly ask that all rubbish is removed and placed in the outside bins provided.

Thank you so much for working together with us during these unprecedented times

From all the staff here at Auchenheglish Lodges